



Cicada Iron Works www.cicadaironworks.com

3477 Old Conejo Road, Unit D-4, Newbury Park, CA 91320
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California State Contractor's License-Ornamental Iron C-23 #945760

"You only consider the price once, but you enjoy the quality forever."

Thank you for giving **CIW** the opportunity to help you design and complete your project. I believe good communication is the single most important key in working together as a sculptor/fabricator and you, my client. Therefore, please feel free to contact me at any time and in any manner, with questions, comments or concerns.

At **CIW** I believe in completing a project with the highest quality and integrity possible, continually striving to use thicker, stronger, longer-lasting materials and competent craftsmanship. CIW also uses only authentic Italian and German wrought iron elements; some of the finest true, production hand-forged pieces in the world. CIW's welds are strong and guaranteed, backed by over thirty years of welding and metal-working experience in eight different procedures, even underwater.

I also believe you should be cautious of unlicensed individuals claiming to be contractors who prey upon homeowners. Licensed contractors must demonstrate a journeyman's knowledge of their craft, be tested, fingerprinted, bonded, carry liability insurance and be FBI background checked before they are licensed to work in California. Besides being illegal, unlicensed contractors lack accountability and have a high rate of involvement in construction scams. They're also unfair competition for licensed contractors who operate with bonds, insurance and other responsible business practices. You can check current status of any contractor's license by visiting, <http://www.csfb.ca.gov/> and following the prompts.

Project Quote

Date: Friday, October 04, 2013

Name: Lenny Lindsey

Company: N/A

Address: 1468 Calle Artigas, Thousand Oaks, CA

Contact Information: 805-551-4315

Description of Fabrication, Repair or Project(s) to be completed: CIW shall design, fabricate, deliver and install three (3), individual handrails totaling approximately 18'; two (2) sections indoors measuring approximately 4' and one (1) outdoors on the existing front steps at approximately 10'.

Item #1-Indoor Handrails: CIW shall use either a 2" or 1 5/8" molded cap rail with a stiffener flat bar, hand-forged wall brackets, either forged or molded lamb's tongues and volutes, depending on client's choice, as terminus end pieces. CIW shall apply a double undercoating of red oxide primer and a top coat of satin black enamel.

Amount....\$925.00

Item #2-Front Entry Steps Handrail: CIW shall use a 2" molded cap rail with a stiffener flat bar, 1.25" heavy-wall square tube posts, and forged lamb's tongues and volutes as terminus end pieces. CIW shall core-drill and grout the posts into the existing concrete steps. CIW shall also apply a double undercoating of red oxide primer and a top coat of satin black enamel.

Amount....\$985.00

This amount includes ALL design consultation work, materials, shop fabrication, consumables, coatings, delivery, onsite demolition (if required and/or noted above), core-drilling (if required), field installation (if noted), clean-up and debris disposal, and applicable taxes.

Total Amount.....\$1910.00
Applicable Tax.....\$
Sub Total.....\$1910.00
Less Deposit.....\$410.00
Total Balance Due....\$1500.00

Your signature below constitutes agreement to the listed terms and conditions.
Thank you.

Customer Signature

Date

Terms, Conditions & Warranty

Thank for choosing Cicada Iron Works to complete your project. Client satisfaction is of utmost importance to CIW. Our warranty, terms and conditions have been established to ensure your satisfaction with our work and provide a clear understanding of our warranties, terms and conditions.

A nonrefundable deposit is required prior to the start of any job to guarantee material purchase, scheduling and initial fabrication. Additional payments may be required for materials or labor prior to completion.

Payment is due immediately upon job completion.

Custom work, by its nature, is based upon your unique specifications. **Because of this, custom work is not returnable.** In addition, custom ironwork represents a work of sculpture and by its own definition is not a mass-produced or machine-made item; measurements can sometimes be non-uniform. Minor imperfections such as grind marks, scuffs, roughened surfaces, misalignments or uneven gaps and spacing are a sign of hand-made, forged ironwork; most all clients find these natural blemishes appealing as they are an integral part of the distressed nature of true ironwork. Unless these minor imperfections directly hinder the operation of a moving part or piece of your project, **they will not be viewed by CIW as a subtraction to the agreed upon value of the contract.**

Any work orders represents CIW's interpretation of the provided specifications. CIW will not be held responsible for any misinterpretations or omissions.

CIW cannot be held responsible for damages or losses which result from installation due to unforeseen site conditions, including irrigation or underground piping, subsurface electrical wiring, or any risks **that have not been communicated to CIW.**

If you wish changes after work has commenced, CIW will provide an honest written estimate of the impact on cost and schedule for your approval. If you decide to cancel a project after work has commenced, you will be charged only for work done and materials used and/or purchased up to the time of cancellation. No guarantee can be made requests or changes can be accommodated after the work order is signed.

Upon sufficient notification to the client, CIW reserves the right to alter any design based on safety, functionality or necessity of said design.

Job completion will be 1-4 weeks, depending on project complexity and material availability, and may be more or less than stated. Installation, if included in the job, will be completed within a reasonable period of time upon notification to the client.

CIW will not be held responsible for installation delays caused by other parties. Should there be any interruption in the ability to complete the project, which extends beyond CIW's responsibility, CIW reserves the right to require up to 75% of the work order before finalizing order.

NO warranty is given or implied for any coating CIW provides, including powder-coat, enamel-based, clear coat, faux or a patina finish.

Cicada Iron Works provides a **two-year warranty** against material or metal-related workman's defects, excluding normal wear and tear and typical exposure to the elements. It is important to understand that materials do eventually wear out, especially in high-traffic areas. **Damages or abuse of product is not covered under warranty, as well as failure of said product due to no client maintenance being performed.**

Walls and structures are in a continual stage of settling due to ground movement and climate changes, therefore CIW cannot be held responsible for any installed iron work that ceases to function properly as a result of post-installation movement. This movement includes, but is not limited to; walls, enclosures, elements pinching or diminishing the original opening size, partial blockage or the result of another person or contractor's actions.

Unfortunately, iron or steel exposed to the elements will begin to rust and corrode almost immediately, even if coated with the most extreme, protective measures possible.

Due to the nature of all iron-based products to oxidize and rust once exposed to water, water vapor or salt air, CIW does **NOT** guarantee against rust or corrosion, **within any time frame of installation** especially where two surfaces meet and cannot be properly coated; proper maintenance is required to maintain the integrity of the product. **Powder-coat finished surfaces only**, can be cleaned with the following products: Simple Green, 409, Ivory hand soap or any NONABRASIVE household cleaner. DO NOT use any cleaners containing ammonia or other harsh chemicals and do not use a scrub pad of any kind on this material. It is not recommended cleaning any painted surface if it is warm, as the heat softens the coating and can permanently mar the finish. Non-powder coated surfaces can be wire brushed, sanded, ground or the coating can be removed by a heat process or sand-blasting. It should be re-primed and painted again with an oil-based, enamel paint as soon as possible.

What is wrought iron?

True wrought iron is commercially pure iron, and in contrast to today's steel, it has a low content of carbon. It's a fibrous material due to the slag inclusions and this is also what gives it a 'grain' resembling wood, which is visible when the material is etched or bent to the point of failure. Wrought iron is tough, malleable, ductile and easily welded.

Unfortunately, true wrought iron is no longer produced commercially in the United States. The last plant closed in 1969. Production wrought iron cost nearly twice as much as steel. Almost all

products described as wrought iron, such as railings, gates and architectural pieces, are actually fabricated with mild steel products. They retain that description since they were formerly made of wrought iron or have the appearance of wrought iron. Currently the only way to acquire true wrought iron is to import it from Europe or find an old bridge, wagon wheel axle or other antique item originally produced from actual wrought iron.

It's generally accepted that 'wrought' refers to any metal which is hammered, twisted, bent or formed into a shape, as compared to 'cast,' which is poured into a mold at a foundry and can be brittle. By definition alone, this widely used term refers to pure iron forged and formed into a plastic state, developing an ornamental effect. Simply put, 'wrought iron' describes both a process of working metal and a type of metal.